

EXPERT WATER TREATER STEVE SUZANNE REVEALS PROVEN STRATEGIES FOR NAVIGATING MASSIVE LEAKS IN INDUSTRIAL WATER SYSTEMS



When it comes to the complex world of industrial water treatment, **Steve Suzanne**, a seasoned Senior Technical Advisor at **ChemTreat**, is a recognized expert. With over two decades of experience under his belt, Steve recently shared his invaluable insights on tackling one of the most daunting challenges in the industry: identifying and resolving massive leaks within large-scale water systems.

In a compelling podcast episode titled "How to Troubleshoot a Massive Leak in Your System," featured on Scaling UP! H2O, Steve Suzanne walks listeners through his firsthand account of uncovering a colossal leak within a chiller closed loop system boasting a staggering 10 million gallon volume. The system was losing an astounding 100-110 gallons per minute across an intricate network of 26 miles of concealed piping, spanning 110+ buildings. Don't miss this episode airing **September 1, 2023**.

Steve's episode serves as a masterclass in troubleshooting and problem-solving within the industrial water treatment sector. Throughout the episode, he shares strategic insights, practical steps, and the power of customer relationships, all of which played a pivotal role in resolving this significant challenge. One standout piece of advice: "Don't ever be the smartest person in the room. If you're the smartest person in the room, you're in the wrong room. I'm always learning." Steve's dedication to continuous learning and his emphasis on building customer relationships are at the heart of his approach.

Listeners of the podcast gain exclusive access to Steve Suzanne's wealth of knowledge, which includes:

- Building relationships with customers for effective communication and collaborative problem-solving.
- Employing a comprehensive approach to data analysis to detect leaks and potential issues.
- The importance of system mapping, visual and auditory inspections, and using advanced testing techniques to pinpoint leaks.
- Celebrating the victory of resolving the problem together with the customer.

Steve's episode on **Scaling UP! H2O** provides water treatment professionals at all career stages with essential tools to confidently tackle massive leaks and unforeseen challenges. The episode is a must-listen for those eager to upskill their water treatment journey and ensure that they are well-equipped to handle whatever comes their way.

For more insights on navigating complex water systems and overcoming industry challenges, tune in to "How to Troubleshoot a Massive Leak in Your System" on Scaling UP! H2O. To listen to the full episode, please visit scalinguph2o.com/323 anytime after **September 1, 2023**.

About ChemTreat

ChemTreat, one of the largest and fastest-growing industrial water treatment companies globally, optimizes the efficiency and performance of water treatment systems and processes. By partnering with customers, ChemTreat empowers businesses to operate more reliably and sustainably while protecting the world's most vital resource—water. With a commitment to quality, expertise, and delivering value-driven solutions, ChemTreat has become a leader in the water treatment industry since its establishment in 1968. The company's proprietary solutions address a wide range of industries, including automotive, food and beverage, chemical, power, and more. Learn more by visiting www.chemtreat.com

About the Scaling UP! H2O podcast

The leading podcast for professionals in the industrial water treatment industry, providing easily accessible educational content for experts worldwide. Hosted by Trace Blackmore, CWT, former AWT President, and recipient of the Ray Baum Memorial Award, Scaling UP! H2O features groundbreaking weekly podcast episodes and daily digital content on social media platforms. With over 10,000 weekly downloads and a ranking in the top 3% of all podcasts globally by Listen Notes, Scaling UP! H2O delivers the very best digital content for professionals in the water industry. For more information on Scaling UP! H2O and to access previous episodes, visit scalinguph2o.com.

To request an interview or for other inquiries, please contact Executive Podcast Producer, Corrine Drury, at corrine@blackmore-enterprises.com

